

This insert gives detailed information explaining the individual charges on our electric bills.

# Your electric bill has a new look!

- Account Number** – This is your Scenic Rivers Energy Cooperative electric account number. Please refer to this when contacting the office.
- Statement Date** – Refers to the day the bill was generated.
- Amount Due Upon Receipt** – Represents the entire balance due on account, including current bill amount and any past due amounts.
- Delinquent After** – Represents the due date.
- Delinquent Amount** – A penalty charge will be added if the current bill is not paid by the 20<sup>th</sup>.
- Billing Summary Area**  
**Balance From Last Billing** – Total amount due on last month's statement.  
**Payments** - This shows any payments received before the printing of your current bill.  
**Total Previous Balance** – If an amount appears here, a past due amount exist. If there is a (-) sign after the amount, it is a credit balance.  
**Current Charges** – The total of all your current meter charges.  
**Operation Round Up**
- SREC location number** – This is your location for outage reporting.
- Service Address** – Physical address where we provide service to you.

**SCENIC RIVERS ENERGY COOPERATIVE**  
 231 North Sheridan St  
 Lancaster WI 53813  
 www.sre.coop  
 Office Hours: Monday - Friday 7:00 a.m. to 4:30 p.m.  
 (800) 236-2141 • (608) 723-2121  
 Your Touchstone Energy® Partner

Account Number: 9876543  
 Statement Date: 05/01/2008  
 Amount Due Upon Receipt: \$115.00  
 Delinquent After: 05/20/2008  
 Delinquent Amount: \$116.72

Amount Enclosed \$ \_\_\_\_\_

+00001 04P0011 2-00001

JOHN M DOE  
 777 MY STREET  
 YOURTOWN WI 54002

Address Change? Please correct above.  Check here if completed reverse side of statement to sign up for Automatic Payment Service. Page 1

Please return this portion with your payment. THANK YOU.

**A Message from Scenic Rivers Energy Cooperative**

Message area.

**Billing Summary For Account Number: 9876543**

Balance from Last Billing:	\$141.00
Payments 05/16/2008	\$141.00-
Current Charges	\$114.61
Operation Round Up	\$0.39

Location	Service Address	Meter #	From	To	Days	Begin Rdg	End Rdg	Usage	Mult
604-005-3570	777 MY STREET	31480033	04/29/08	05/18/08	025	0	843	843	1

	Avg Daily Usage	Avg Daily Cost
This Month	44	\$5.68
Last Year	44	\$5.08

Usage History - Last 12 Months

SLC -400 WATT MERCURY	11.25
500 kWh .100000	50.00
343 kWh .090000	30.87
Fixed Charge	15.95
State Sales Tax	5.40
County Tax	0.54
Non Taxable Public Benefits	0.60
<b>TOTAL FOR METER</b>	<b>114.61</b>

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 Lancaster WI 53813  
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Darlington Office  
 427 Main St Darlington WI 53530  
 (800) 236-6656 • (608) 776-4415

Gays Mills Office  
 303 Main St Gays Mills WI 54631  
 (888) 735-4314 • (608) 735-4313

Keep this portion for your records.

- Meter Information**  
**Beginning and ending meter reading dates.**  
**Number of days in the billing cycle.**  
**Beginning and ending meter readings.**  
**Monthly kilowatt hours used** – this is found by subtracting your beginning month's meter reading from your ending month's meter reading.
- Average Daily Usage & Cost** – This allows you to compare the current month's average daily kilowatts and cost to last year during the same billing period.
- Charges**  
**Security light rented through the Co-op.**  
**Evergreen Blocks.**  
**Cost for the kilowatts hours used.**  
**Fixed Charge** – represents the cost of having electric service available at a location whether there is energy used or not. (It covers the costs of having a meter at the site, processing the meter data, having a transformer and service wire at the site and maintaining the account on the Consumer information system.)  
**Non Taxable Public Benefits Fee.**  
**Taxes.**
- Usage History** – A record of your meter's usage for the past 13 months.



# Take a look at the back of your bill!

The reverse side of your bill contains important information including:

- Auto bill payments
- What to do when power goes out
- Explanation of various policies applying to your electric account

**Make This Your Last Check Payment!**

I want to pay my bill automatically for the total amount due on the 20th of every month.

Checking       Savings

**(Please include a voided check with payment)**

I authorize Scenic Rivers Energy Cooperative (SREC) to instruct my financial institution to make my payments from the account listed on the attached check or savings deposit slip.

I understand that I control my payments and if at any time I decide to discontinue this payment service, I will contact SREC by written notice by the 15th of the month.

Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

**When Power Goes Out:**

1. Check your fuses or circuit breakers. If some of your lights work, the trouble may be with your electric service.
2. If all the lights are off, call your neighbors to determine whether or not they have power.
3. Note sparks, loud noise, or trees and limbs on the power lines. This will help your cooperative get quickly to the source of the outage.
4. Please have your map location number (i.e. G05-01-1000) ready when calling the cooperative.
5. Call 1-800-236-2141(Grant) 1-800-236-6656 (Lafayette) 1-888-735-4314(Crawford) and give your name, phone number, map location number and time power went off.

**Billing Information:**

1. This bill is due and payable upon receipt and shall become delinquent after the 20th of the month.
2. Payments not received by the 20th will be subject to a penalty of 18% APR.

**Disconnection/Reconnect/Collection Trips**

Unless the Previous Balance is received at Scenic Rivers BEFORE the delinquent date stated on the front of this bill, your electric service will be scheduled for disconnection for non-payment at the discretion of the cooperative. If your account is disconnected for nonpayment, all charges for collection trips, disconnect and reconnect fees, electricity used through the meter reading at disconnection and a security deposit (equal to two times the highest bill on your account during the past 12 months) must be paid in full to restore service. Reconnects are scheduled during normal working hours. Any reconnects after 3:00 pm will be subjected to an additional fee. If Scenic Rivers receives a non-sufficient funds check, the cooperative considers your account unpaid and reserves the right to disconnect your electric service without further notice.

	FEES
Collection Trip	35.00
Reconnect fee	50.00
During Normal Office Hours	100.00
After Hours	20.00
Non-Sufficient Fund Check	2 times highest bill in last 12 months
Deposit required	

**Other Information**

**Fixed Charge:**  
Covers what it costs to bring energy to your home, metering expenses, provide offices, member services representatives to assist you, and billing services. The fixed charge represents the cost of having electric service available at a location whether there is energy used or not.

**Operation Round-Up**  
A voluntary program administered by Scenic Rivers that rounds up your electric bill to the nearest dollar and donates the extra change collected to worthy non profit organizations/programs in our local communities.

**Public Benefit Fee:**  
A monthly charge mandated by the State of Wisconsin that funds energy conservation and energy assistance programs in our area. This is not a Scenic Rivers charge.

## Billing Envelope

Your bill is sent in a Send & Return envelope. If you open the envelope carefully, you can pull out the reply flap, fold it over and send it back with your payment.

The Send & Return envelopes are just one of the many ways Scenic Rivers Energy Cooperative is working to save you money while protecting our natural resources.



## If you have further questions about your bill

**Call Scenic Rivers Energy Cooperative at 800-236-2141 or 608-723-2121.**

**Office hours:  
7:00 a.m. to 4:30 p.m.  
Monday - Friday**



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